Rest Assured. We've got you Covered.

Thank you for choosing Crystal Heating & Cooling for your home heating and air conditioning needs. We look forward to insuring and maintaining your home comfort equipment. On the back of this sheet, our Terms and Conditions will explain in detail the coverage and exclusions that are part of your contract.

HEATING SYSTEM
MAINTENANCE PLAN

Includes:

Preventative maintenance and cleaning of heating equipment and multi-point inspection

*Subject to pre-qualifying Inspection

Starting at $145+HST

Starting at

FULL SYSTEM
MAINTENANCE PLAN

Includes:

Preventative maintenance and cleaning of heating & cooling equipment and multi-point inspection

*Subject to pre-qualifying Inspection

Starting at $217.50+HST

Heating & Cooling Protection Plan

Preventative Maintenance
Preserve manufacturer's warranty and extended product lifespan.

Flexible Payment Options
Choose from our one-time fee, or pay monthly, payment options that suit your budget.

24/7 Emergency Service
Our fully licensed and insured, in-house technicians are available 24 hours a day, 7 days a week to offer you prompt and professional service.

Hassle-Free Coverage
With our protection plan, your home comfort equipment will be maintained and repaired with ease at no further cost to you.

519-756-6888 | accounting@crystalheatingandcool.com
55 Plant Farm Blvd Brantford ON N3S 7W2

Connect with us today:
crystalheatingandcooling.ca
@crystalhomecomfort

Protection Plan Coverage and Exclusions

Crystal HEATING & COOLING

24 HOUR SERVICE

HEATING SYSTEM
MAINTENANCE PLAN

Our heating system plans include a multi-point inspection upon sign up which includes a CO report. Additional maintenance above and beyond the regular scope of included maintenance may be required at the discretion of Crystal Heating if the equipment has not been regularly maintained.

Appliances not eligible for coverage: commercial products, heat pumps, ductless splits, wall furnaces, space heaters and conversion burners.

Items not covered by your plan: heat exchanger cleaning or replacement, heating coils (air handlers) cleaning or replacement, combustion chambers, boiler heating sections and accessories, heating system accessories (humidifiers, filters, UV cleaners, etc.), air conditioning components, high voltage wiring or fuses, nuisance calls at our discretion such as; improper thermostat setting or dead batteries, plugged filters, etc.

Items included in your plan:

- Draft motor
- Blower motor & cage
- Gas valve & pilot
- Thermocouple, thermopile
- Flame rectification devices
- Pressure switches
- Low voltage fuses
- Thermostat
- Limit & roll out switches
- Fan/limit devices
- Ignition system

FULL SYSTEM
MAINTENANCE PLAN

Our package system plans include a multi-point inspection upon sign up of your Heating and Cooling system which includes a CO report and refrigerant check and adjust. Additional maintenance above and beyond the regular scope of included maintenance may be required at the discretion of Crystal Heating if the equipment has not been regularly maintained.

Appliances not eligible for coverage: commercial products, heat pumps, ductless splits, high velocity air conditioning systems and geothermal/ground source cooling.

Items not covered by your plan: condensing coil replacement, compressor replacement, refrigerant, leak detection, high voltage wiring or fuses, nuisance calls at our discretion such as; improper thermostat setting or dead batteries, plugged filters, etc.

Items included in your plan
(in addition to the Heating System Protection Plan):

- Capacitors
- 24V contactor
- Relay switches
- Condenser fan motor
- Electrical wiring within condenser
- Low ambient control
- Evaporator coil
- Thermal expansion valve
- Fan blade

Heating System Maintenance *PLUS*

Includes Full 1 Year Labour Warranty

Only $299.88+HST or $24.99+HST/month

**STARTING AT

Full System Maintenance *PLUS*

Includes Full 1 Year Labour Warranty

Only $539.88+HST or $44.99+HST/month

**STARTING AT

Liability Disclaimer

Crystal Heating and Air Conditioning takes no liability over part availability or responsibility of the Manufacturers' and Suppliers'. We will not be liable for any damage, loss or use of operation of your equipment in any event (lack of maintenance, act of God, replacement part failure, fire, flood, etc). If at any time parts are unavailable or no longer manufactured, we pledge to find you a replacement in a timely fashion, but if not able to do so, we will not be held responsible to provide you with new or equivalent parts and/or equipment. Crystal Heating has the ability to revoke or change this contract at our discretion at any time. Any work preformed outside of the scope of this contract will be subject to labour charges per hour plus applicable taxes, and parts charges at our discretion. Quotation will be supplied.

Customer Name: _____

Salesperson Name: _____

Customer Signature: _____

Salesperson Signature: _____

519-756-6888 | accounting@crystalheatingandcool.com
55 Plant Farm Blvd Brantford ON N3S 7W2

Connect with us today:
crystalheatingandcooling.ca @crystalhomecomfort